

Citation Elements in order:

- ❶ **Name of software:** ArcGIS
- ❷ **Version number:** 9.3.1
- ❸ **Format:** Computer software
- ❹ **Place of manufacture:** Redlands, CA
- ❺ **Manufacturer:** ESRI

Document Example:

The image shows two screenshots from a library website. The top screenshot is titled 'Raether Library & Information Technology Center' and 'SOCIAL SCIENCES DATA RESOURCES'. It lists various data analysis packages like Excel, SPSS, and ArcGIS. The bottom screenshot is titled 'ESRI GIS and Mapping Software' and shows a navigation menu with 'Products', 'Services', 'Industries', 'Training', and 'Support'. Below the menu, it says 'Headquarters' and 'ESRI is located in Redlands, California.' The numbers 5 and 4 are circled in blue on the left side of the ESRI page, corresponding to the citation elements listed on the left.

Proper Bibliographic Reference Format:

Bibliographic references are single-spaced and indented after the first line:

ArcGIS (Version 9.3.1) [Computer software]. Redlands, CA: ESRI.